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June 17, 2025

The Honorable David Steiner
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, D.C. 20260

Dear Postmaster General Steiner:

It has been brought to my attention that the Quartz Hill Contract Postal Unit (CPU) located at 42103 50th Street West in Lancaster, California, has received a notice of termination slated for September 30, 2025. I write this letter to express concern over the scheduled closure and to receive answers on why the Quartz Hill location was specifically identified for termination.

Stan Boylan, the owner of the Quartz Hill CPU, received the 120-day written termination notice on Sunday, June 1st. He reached out to the United States Postal Service (USPS) for clarity but has not received a response as of writing this letter. The Quartz Hill location services 20,000-30,000 residents in my district, and I'm concerned that a closure would hinder the ability of my constituents to access prompt, reliable, affordable, and efficient postal services as guaranteed by the USPS's Universal Service Obligation.

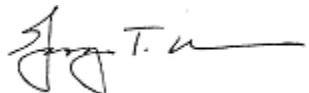
My community is up in arms over this planned closure. My office has received an outpouring of public support for the Quartz Hill CPU, which has provided customers with short lines and top-notch customer service since 2003. I'm concerned that closing the go-to postal location for Quartz Hill residents would cost my constituents more time, money, and fuel in order to access basic postal services. I'm especially worried that this would impose a large burden on elderly folks who will have to travel significantly longer distances and may not be physically able to wait in long lines. Many residents would be forced to travel up to 10 miles each way to the nearest alternative post office, which is unreasonable considering the additional required time, energy, and costs in doing so. I also am concerned this closure may increase wait times at the Lancaster and Palmdale post offices and put unnecessary strain on customer service operations.

Given reports of cost-cutting operations, I am concerned about the potential harm the closure will cause my constituents. I request that you immediately provide the following information:

1. Why was the Quartz Hill CPU contract specifically selected for termination? Is this an isolated closure, or are CPUs elsewhere also having their contracts terminated?
2. Was this closure requested by the Department of Government Efficiency (DOGE)?
3. What are the projected economic effects of the Quartz Hill CPU closure on USPS?
4. What are the current average wait times for customers at the Palmdale and Lancaster post offices, and how do you expect these wait times to change after the closure of the Quartz Hill CPU?
5. Will this closure of the Quartz Hill CPU affect the USPS's Universal Service Obligation?

I look forward to your response, to working with you to secure a strong American postal service, and to addressing this issue with the immediacy and attention it deserves.

Sincerely,



George Whitesides
Member of Congress